

PLAINTIFF

U.S. District Court - NDCAL

4:20-cv-05640-YGR-TSH

Epic Games, Inc. v. Apple Inc.

Ex.No. PX-2217

Date Entered _____

By _____



PX-2217.1

App Store Year-End Review

CY 2013

CONFIDENTIAL - INTERNAL USE ONLY

Apple Need-to-Know Confidential 2

PX-2217.2

Agenda

- Business Review
- Business Initiatives
- Editorial Update
- Marketing Update
- Product Update

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PX-2217.3

Agenda

- Business Review
- Business Initiatives
- Editorial Update
- Marketing Update
- Product Update

App Store Catalog
Downloads
Billings
Customers
Top Developers & Top Apps
Mac App Store
Newsstand

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App Store Catalog

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PX-2217.5

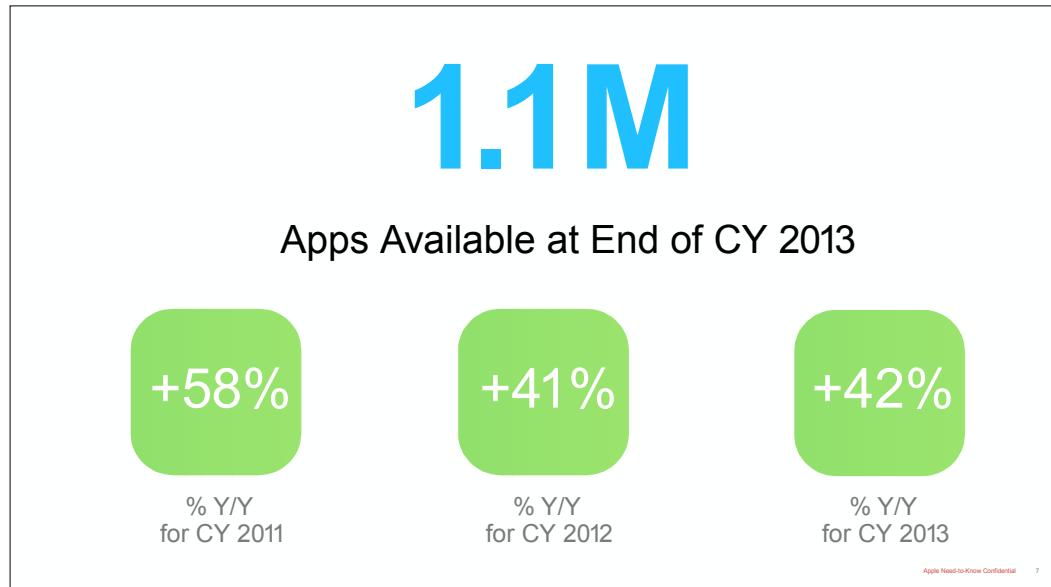
1.1M

Apps Available at End of CY 2013

Apple Need-to-Know Confidential 6

Jan 1: 1,054,204

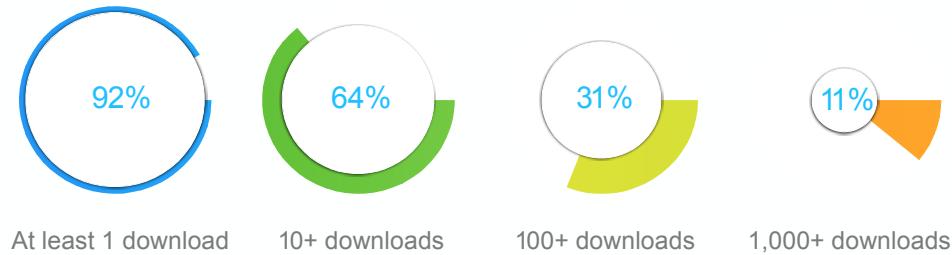
PX-2217.6



Take-Away: Year-over-year growth rate of catalog is declining, but this can be attributed to the incredibly high number of apps already in the catalog at this point. The average number of new apps coming in is still increasing.

PX-2217.7

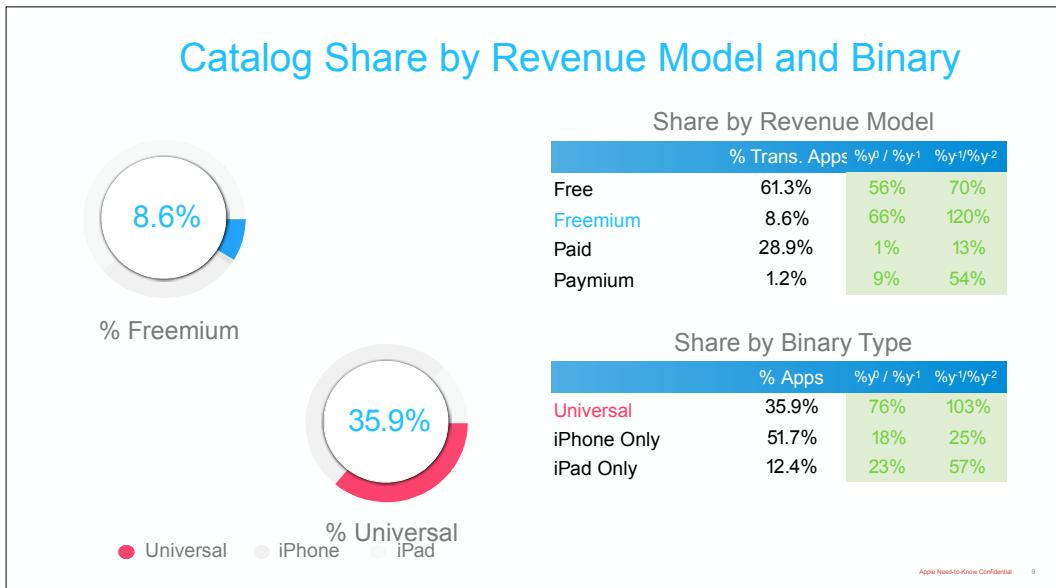
Apps Downloaded Once or More (Dec. 2013)



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NOTE: Using Dec as a proxy because annual numbers are less reliable (since apps move in and out of the catalog). Overall, 2013 numbers are consistent with numbers from last year.

PX-2217.8

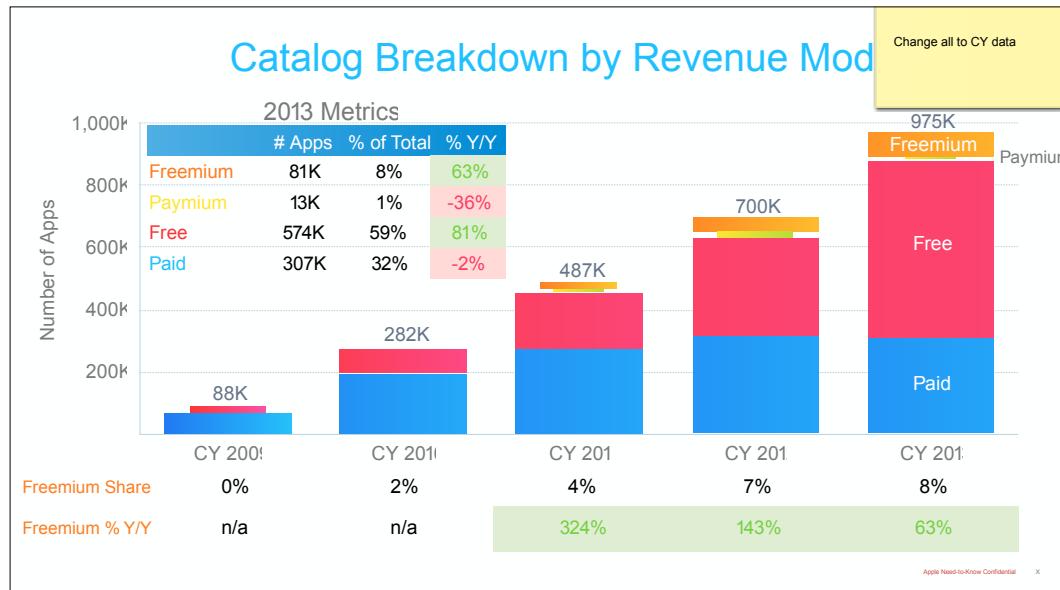


TAKE-AWAYS:

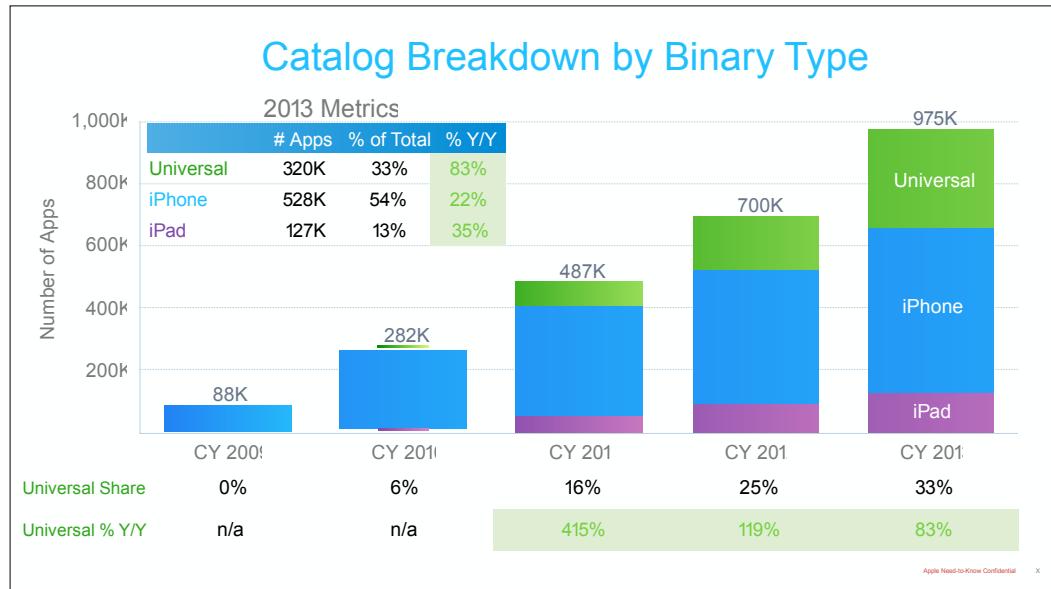
- Strongest month-over-month catalog growth in freemium
- Strongest month-over-month catalog growth in Universal apps

NOTES:

- Catalog share by revenue model represents share of **only transacting apps** during the period
- Catalog share by binary type represents US only apps



NOTE: Based on Sept transacting app percentages applied to total catalog count as of end Sept '13.



NOTE: Estimated WW breakdown based on US Storefront %

Downloads

Apple Need-to-Know Confidential 10

PX-2217.12

24.5B

Apps Downloaded in CY 2013

Apple Need-to-Know Confidential 11

PX-2217.13

24.5B

Apps Downloaded in CY 2013

93%

% Y/Y
for CY 2011

+54%

% Y/Y
for CY 2012

+28%

% Y/Y
for CY 2013

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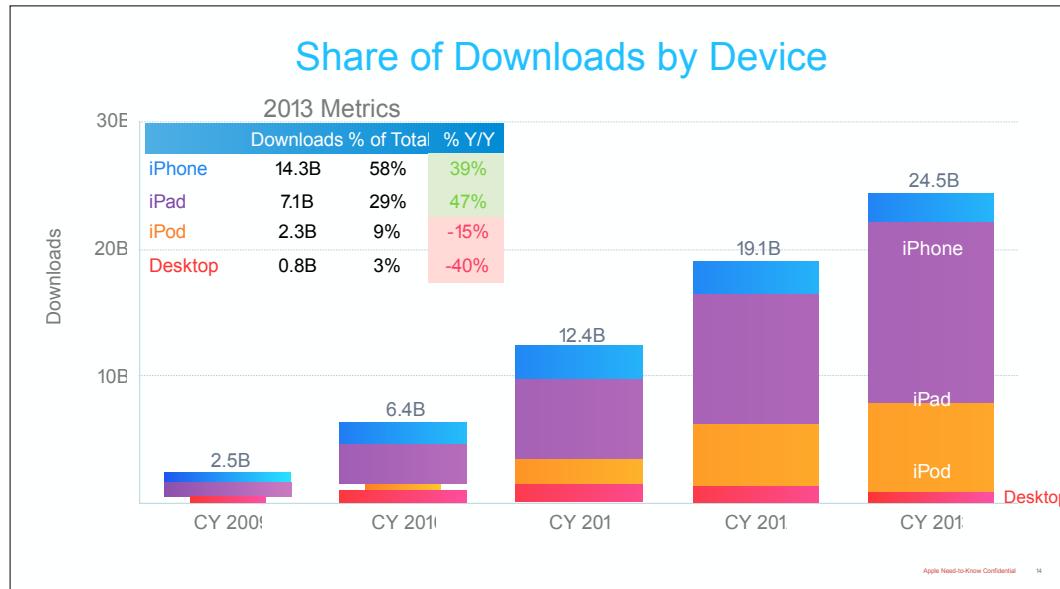
PX-2217.14

Downloads by Region in CY 2013

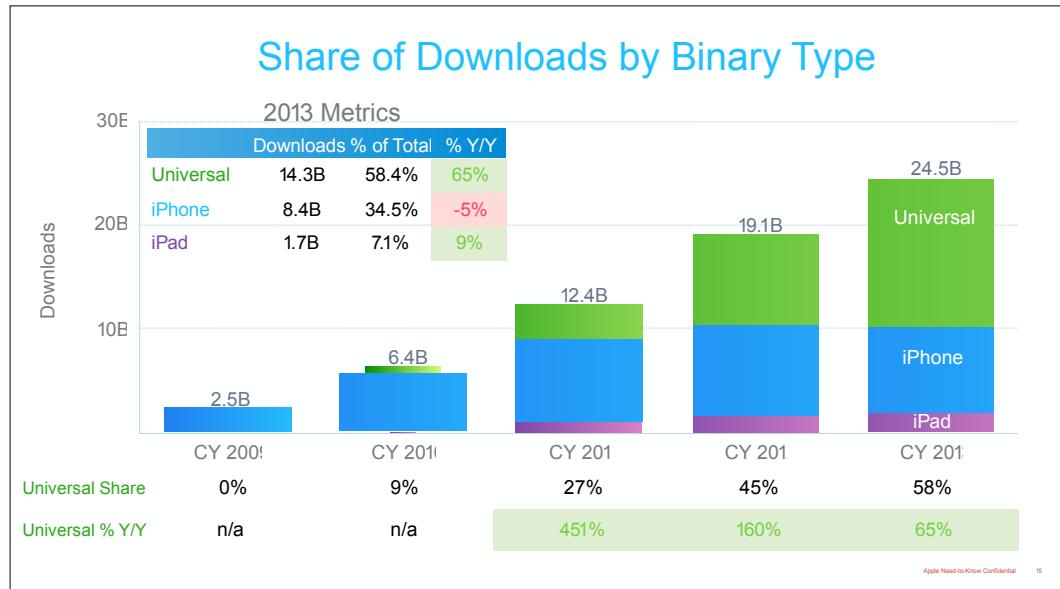
Rank	Region	% of Total	% Y/Y-1	% Y-1/Y-2	Downloads
	Global	100%	28%	54%	24,454M
1	USA	28%	17%	37%	6,748M
2	Europe	19%	16%	44%	4,756M
3	China	19%	63%	130%	4,619M
4	Pan EMEA	9%	58%	107%	2,219M
5	Pan Asia	7%	24%	50%	1,606M
6	↑1 LatAm + Iberia	6%	38%	100%	1,487M
7	↓1 Japan	6%	28%	66%	1,434M
8	Canada	3%	17%	33%	686M
9	ANZ	3%	13%	34%	652M
10	Korea	1%	-33%	-23%	248M

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PX-2217.16



Take-Away:

- Universal binary is the fastest growing binary by downloads year-over-year (65% growth), and iPhone only is actually shrinking slightly.

Billings

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PX-2217.18

\$20.7B

LTD App Billings

Apple Need-to-Know Confidential 17

\$20,781,742,543

PX-2217.19

\$14.5B

LTD Paid to Developers

Apple Need-to-Know Confidential 15

\$14,547,219,780

PX-2217.20

\$10.2B

App Billings in CY 2013

Apple Need-to-Know Confidential 19

\$10,158,789,283

PX-2217.21

\$10.2B

App Billings in CY 2013

79%

% Y/Y
for CY 2011

+77%

% Y/Y
for CY 2012

+95%

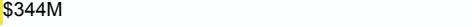
% Y/Y
for CY 2013

Apple Need-to-Know Confidential 20

NOTE: The growth rate for billings continues to increase year-over-year even as the growth rate for downloads is decreasing. This is likely caused by the success of the freemium revenue model.

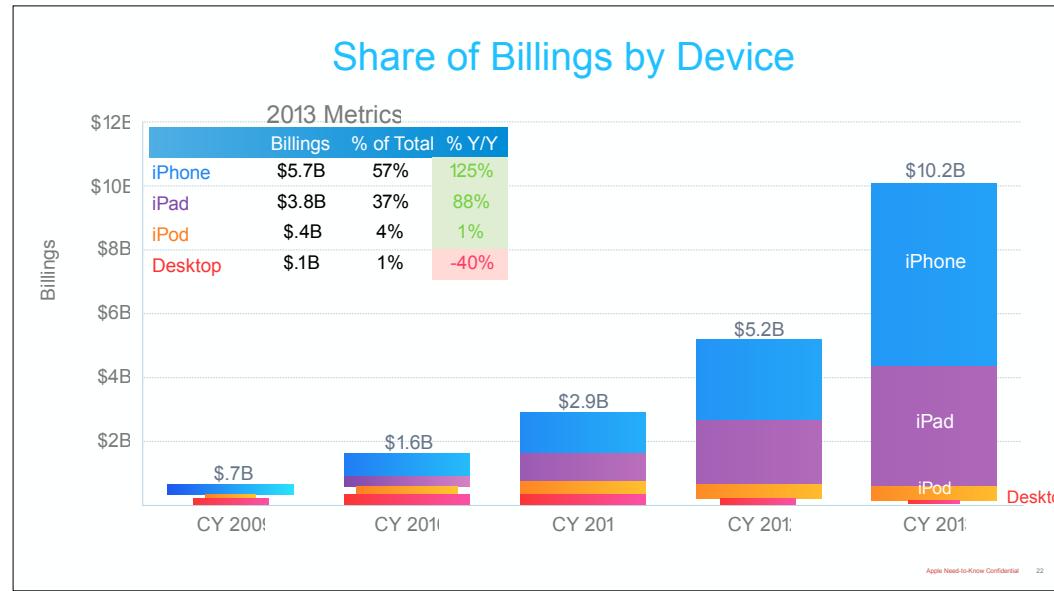
PX-2217.22

Billings by Region - CY 2013

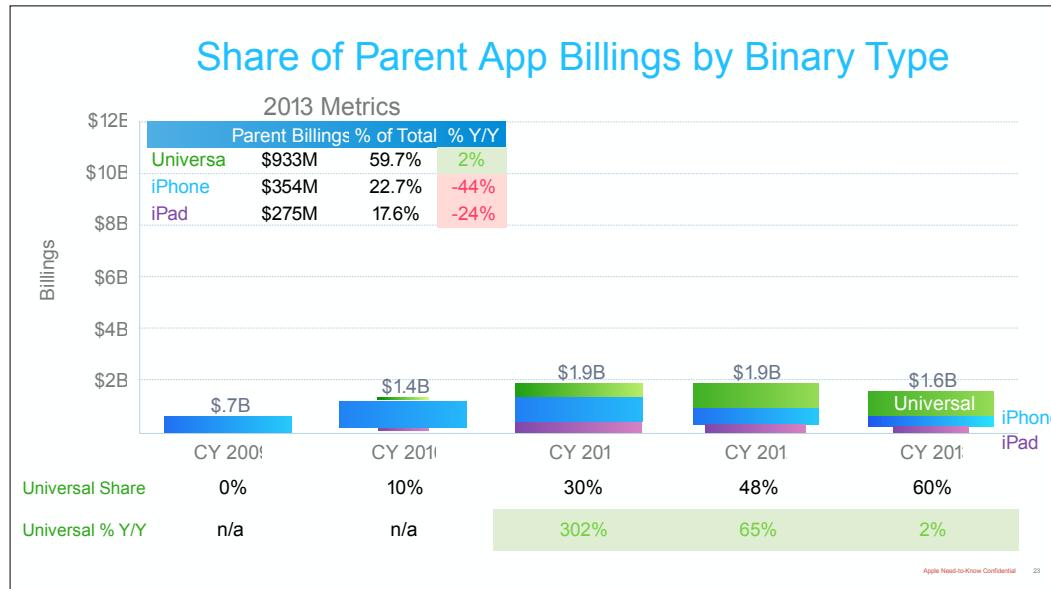
Rank	Region	% of Total	% Y0/Y-1	% Y1/Y-2	Billings
	Global	100%	95%	77%	
1	USA	34%	74%	65%	\$3414M 
2	Europe	20%	66%	51%	\$2017M 
3	Japan	19%	170%	177%	\$1954M 
4	↑5 China	6%	321%	141%	\$560M 
5	↓1 ANZ	5%	70%	74%	\$484M 
6	Pan Asia	5%	113%	88%	\$460M 
7	↓2 Pan EMEA	4%	96%	99%	\$431M 
8	↓1 Canada	4%	73%	78%	\$363M 
9	↓1 LatAm + Iberia	3%	84%	83%	\$344M 
10	Korea	1%	94%	97%	\$134M 

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PX-2217.23



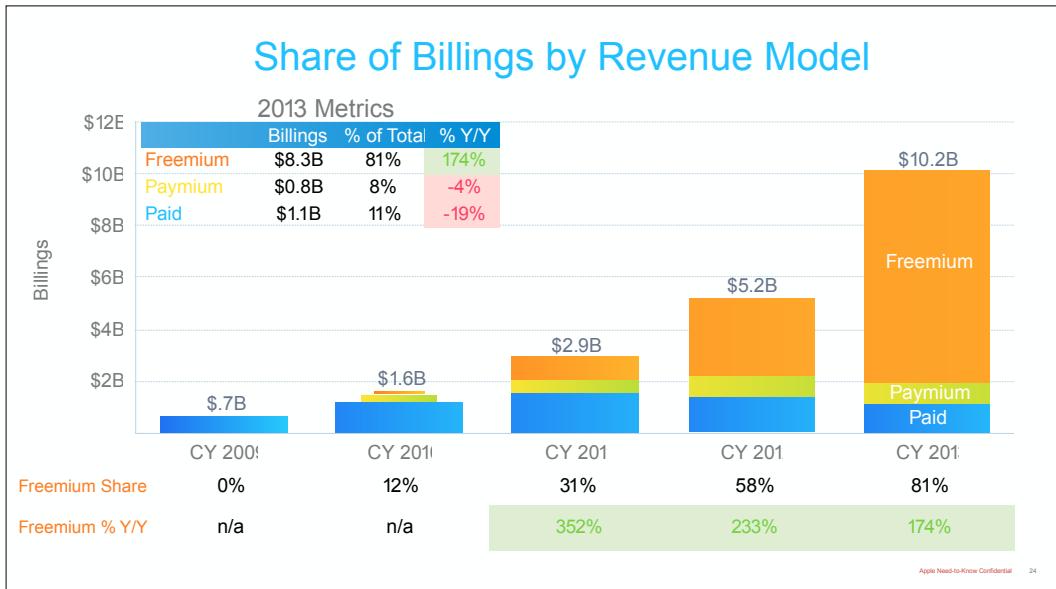
NOTE: Apple TV is excluded from this breakout, although it is approx. 1% of total Billings (though growing at 439% year-over-year)



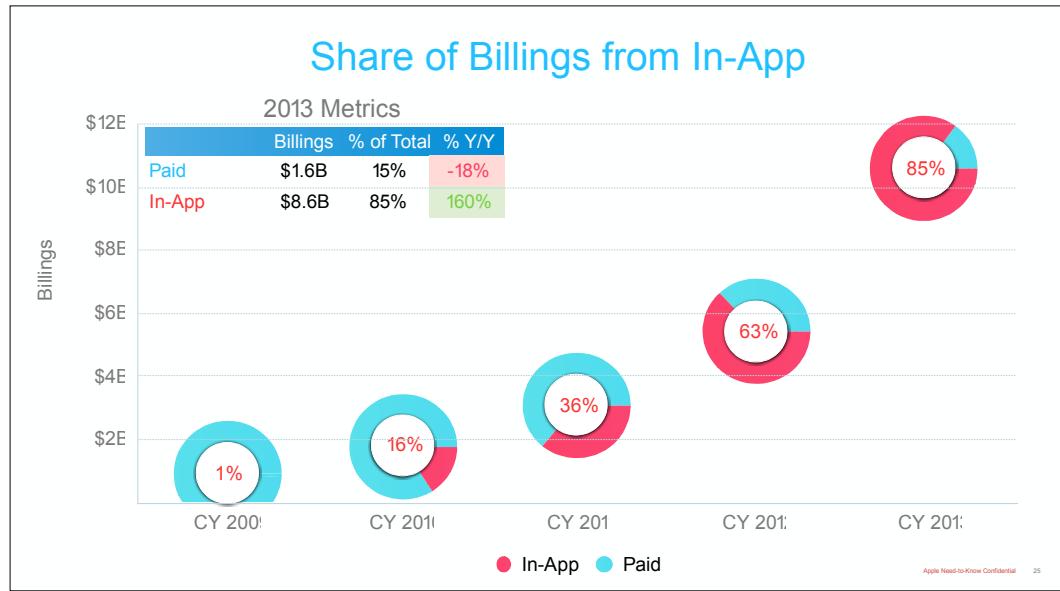
NOTE: This does not include in-app billings.

Take-Away:

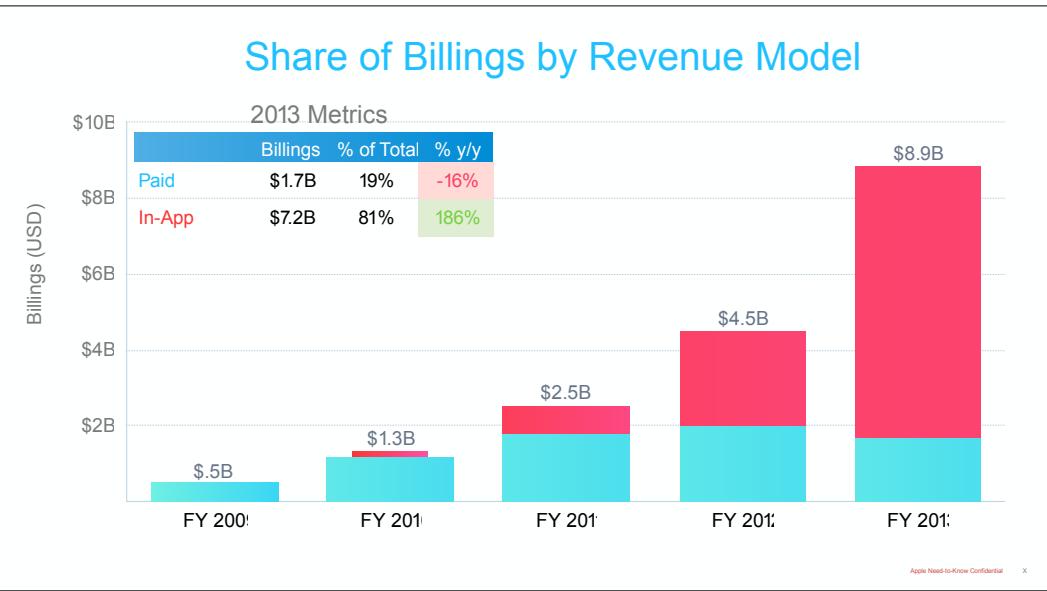
- 1) Universal binary is the only growing binary by downloads year-over-year (8% growth). Both iPhone and iPad-only are shrinking for downloads. This is mostly caused by the dramatic shift from paid to freemium revenue models (see next slide).



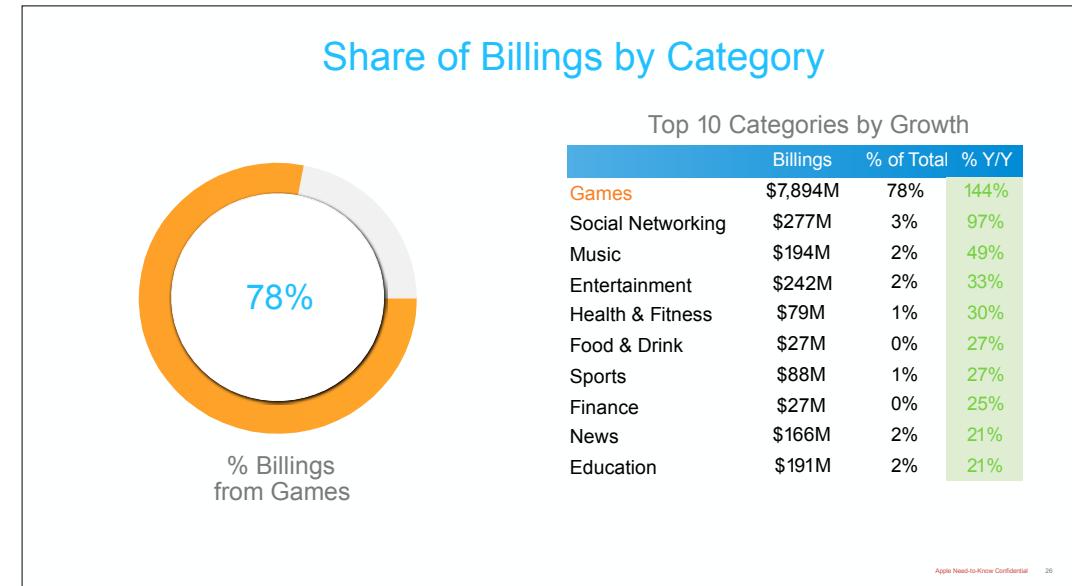
PX-2217.26



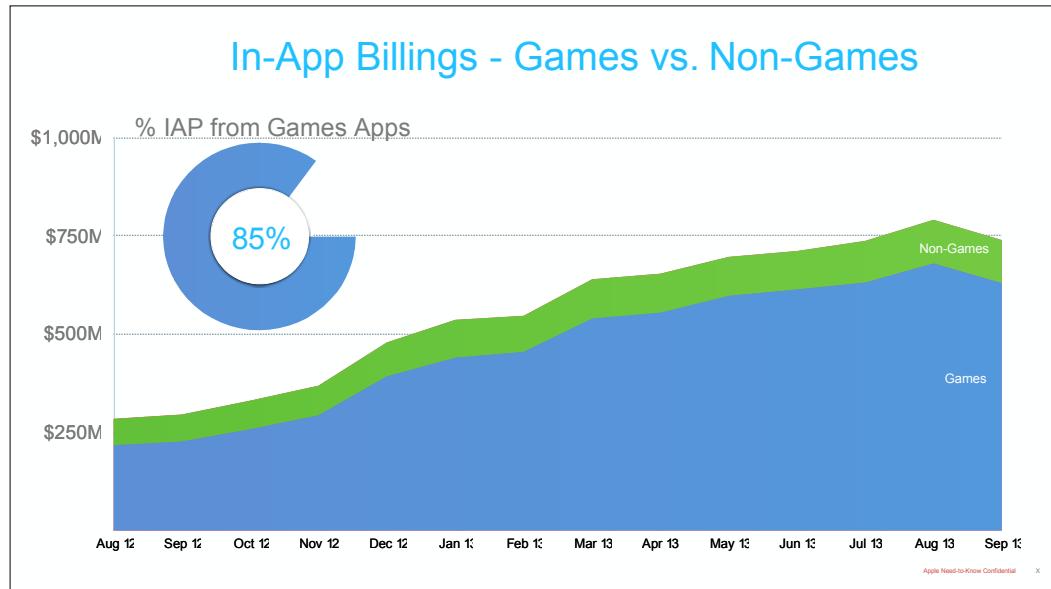
PX-2217.27



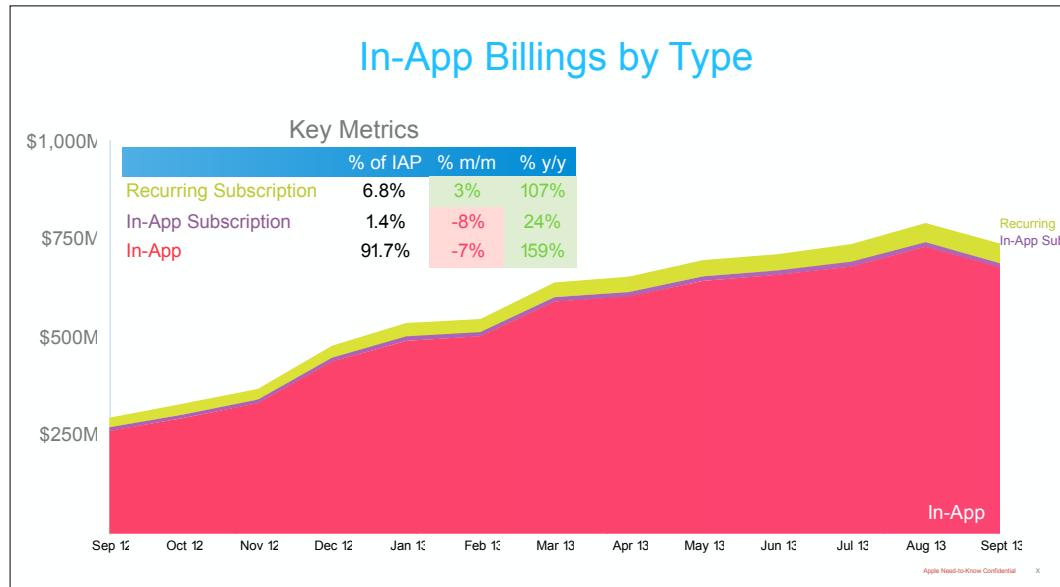
PX-2217.28



PX-2217.29

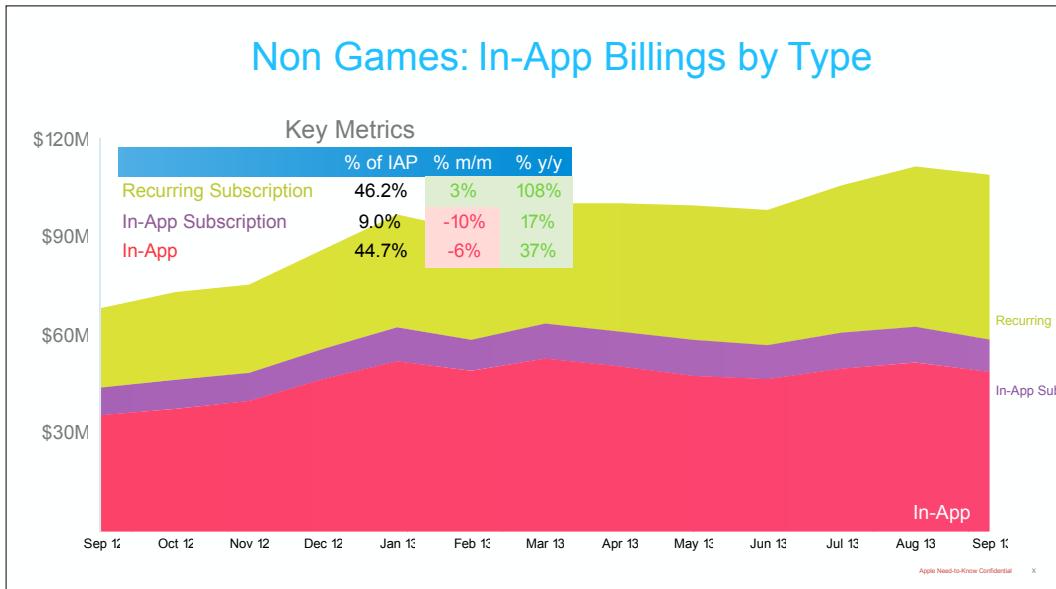


AYMAN: Add other metrics
 - 95% consumable vs. non-consumable
 - Other interesting data points for IAP?

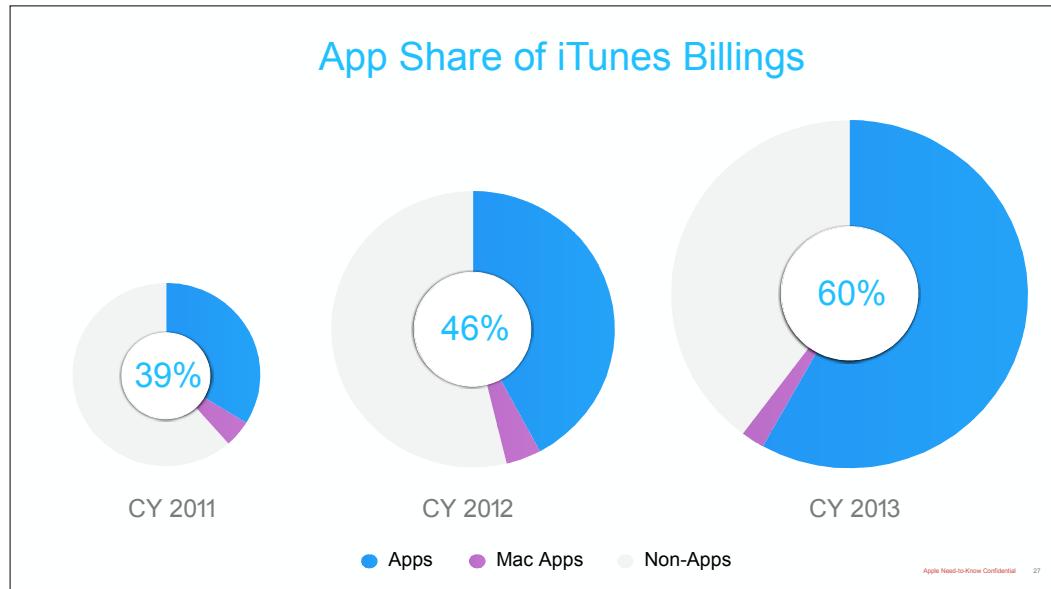


AYMAN: Add a games-only slide

PX-2217.31



PX-2217.32



NOTE: This excludes iTunes services billings

FISCAL

Here are the billings associated so you can figure out the scale of each circle

FY 2011: \$7.8B

FY 2012: \$11.4B

FY 2013: \$16.3B

PX-2217.33

Customers

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420M

Active App Store Customers in CY 2013

Apple Need-to-Know Confidential 29

PX-2217.35

420M

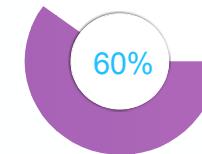
Active App Store Customers in CY 2013

168M

New App Store
Customers in CY 2013



% Users Active in
Last 3 Months of CY 2012



% Users Active in
Last 3 Months of CY 2013

Apple Need-to-Know Confidential 30

PX-2217.36

58

App Downloads per Transacting Customer
in CY 2013

Apple Need-to-Know Confidential 21

PX-2217.37

58

App Downloads per Transacting Customer
in CY 2013

-1%

% Y/Y
for CY 2011

-5%

% Y/Y
for CY 2012

-3%

% Y/Y
for CY 2013

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PX-2217.38

\$67

Dollars Spent per Paying App Store Customer
in CY 2013

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PX-2217.39

\$67

Dollars Spent per Paying App Store Customer
in CY 2013

+9%

% Y/Y
for CY 2011

+30%

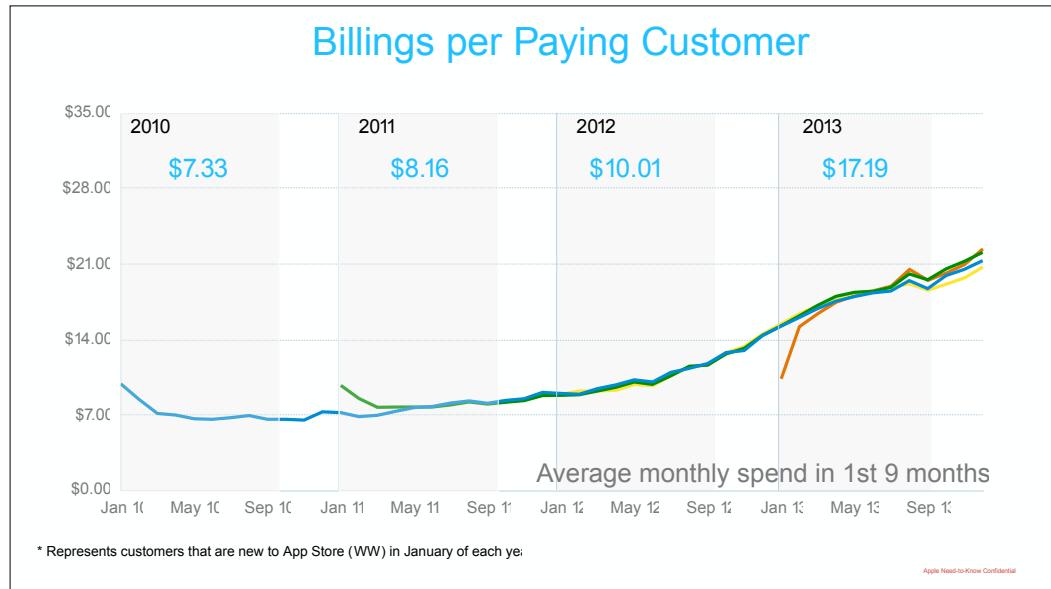
% Y/Y
for CY 2012

+72%

% Y/Y
for CY 2013

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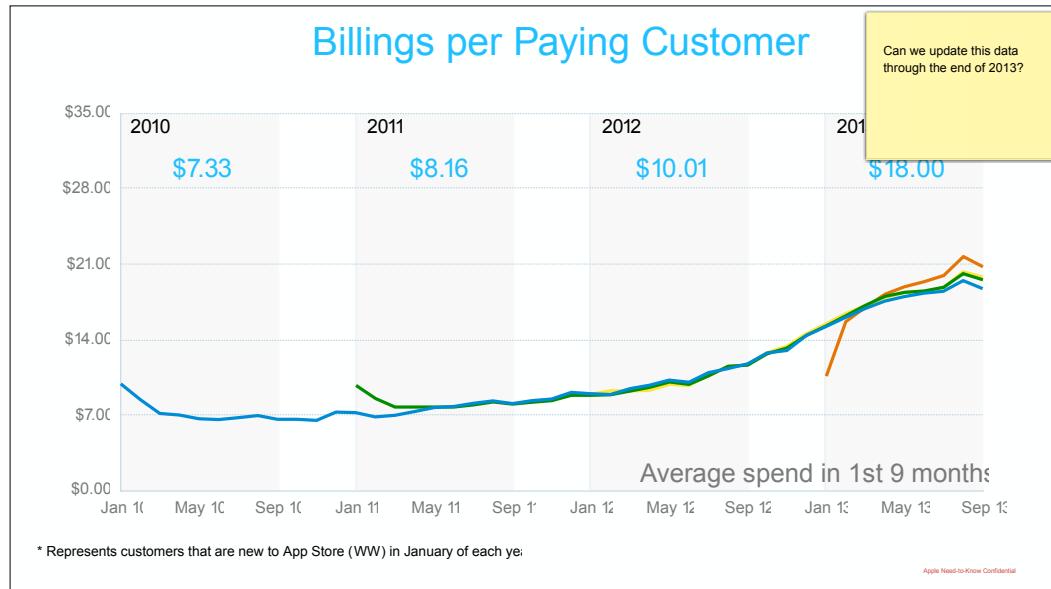
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Take-Away:

- There has been a dramatic increase in the amount of spend per paying customer in the last year. The average spend for new customers to the App Store starting in January 2013 is almost 2X higher than the spend for new customers from a year earlier.

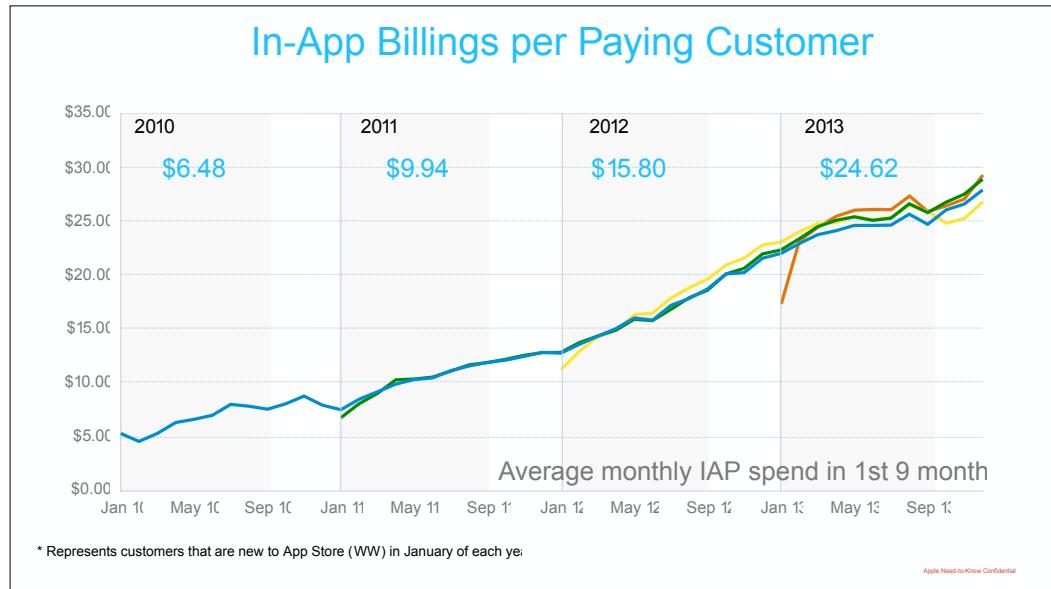
[Move to next slide]



Take-Away:

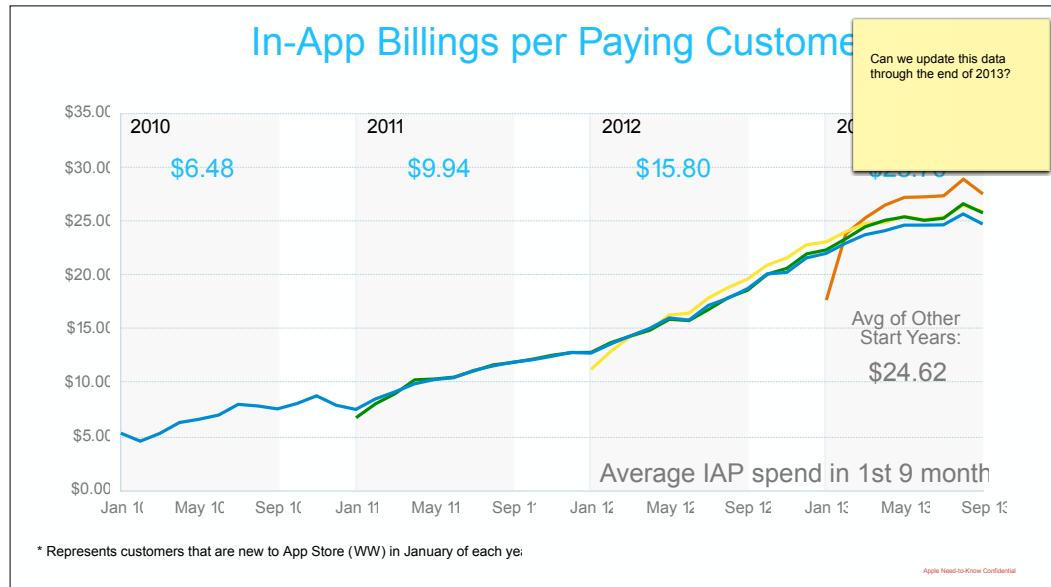
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[Move to next slide]



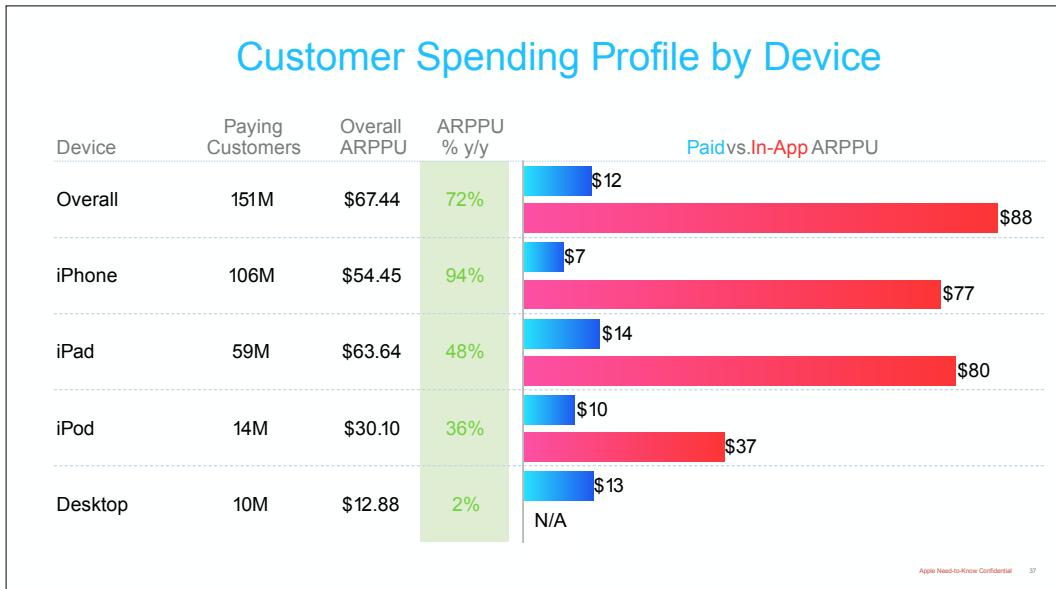
Take-Away:

- Much of the increase in average billings per customer has been driven by in-app purchase spend. Although IAP spend has increased for all customers in the Store, those customers starting this year spent almost \$1 more in the past 9 months than customers starting in previous years.



Take-Away:

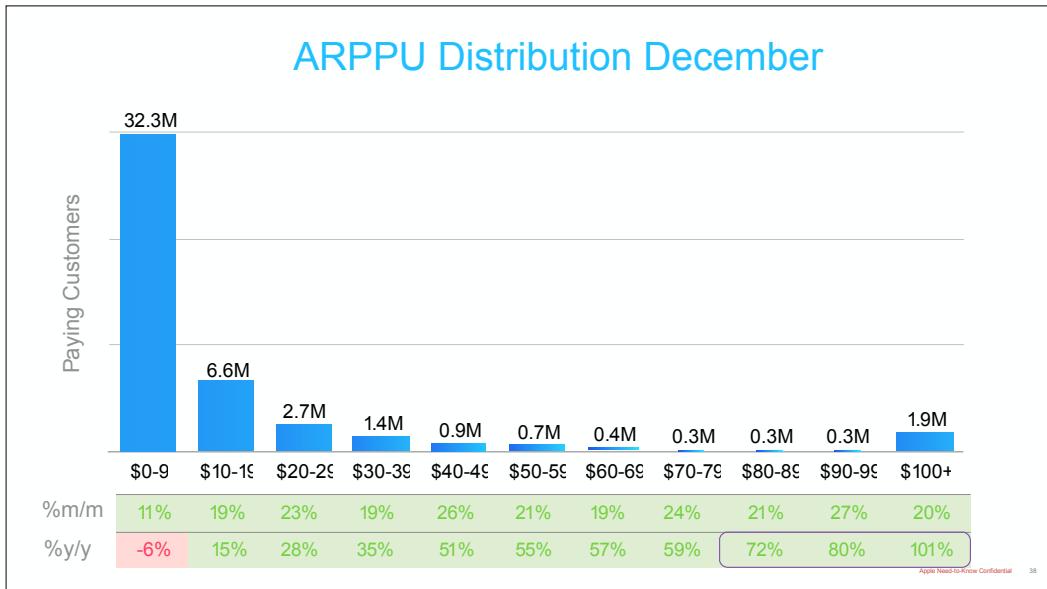
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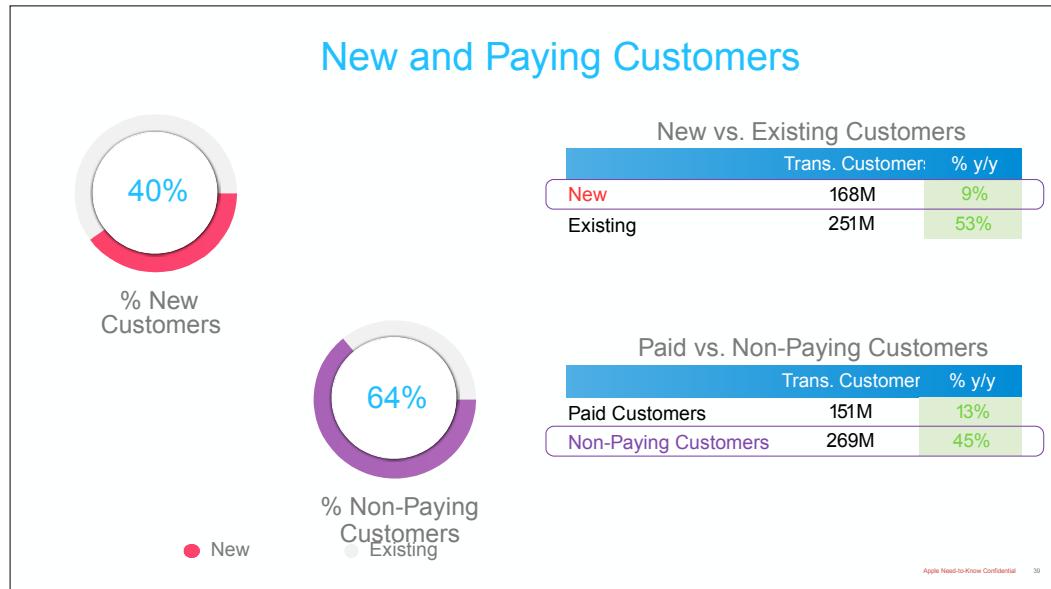
NOTE: Only includes Paying customers

ARPPU '12: \$39.11

PX-2217.45

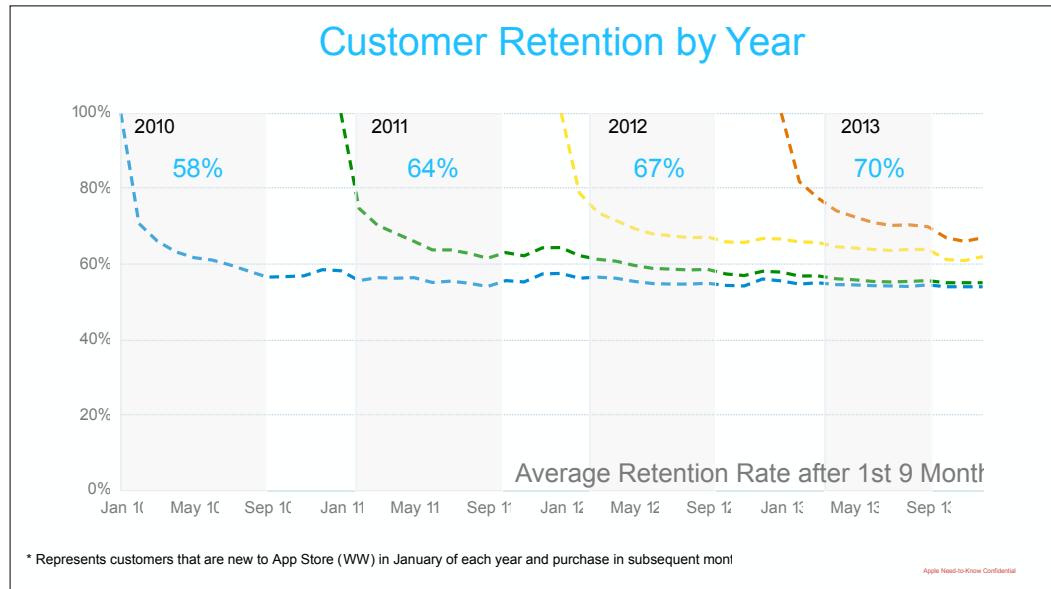


PX-2217.46



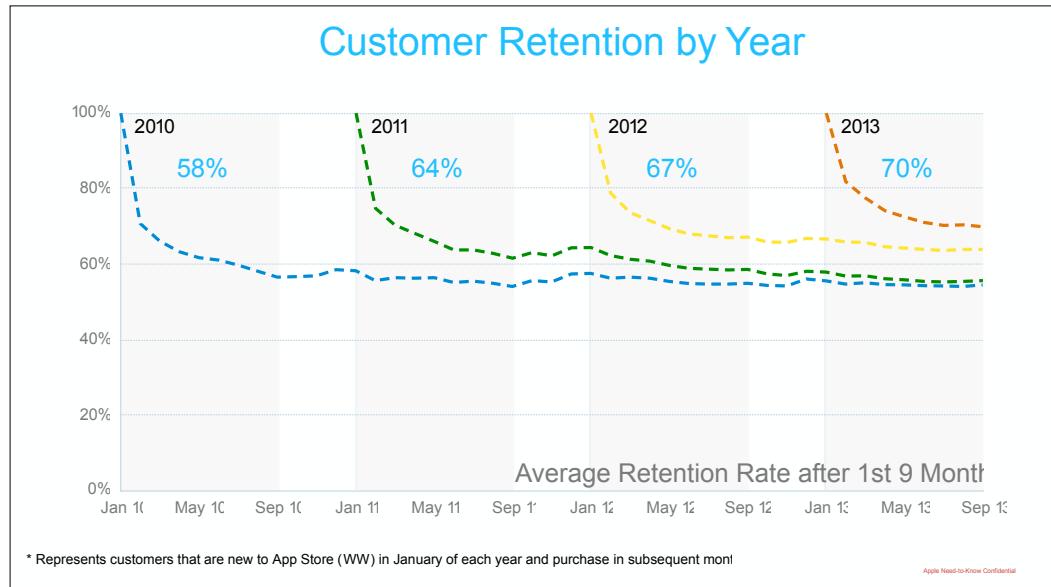
NOTES:

- 1) Although the share of new customers is high (42%), the actual number of new customers (160M) is barely grew year-over-year. Instead, the heavy growth came from retaining and re-engaging existing App Store customers.
- 2) The number of non-paying customers grew at a faster pace year-over-year than paid customers (39% vs. 20%). This is likely due to the increased popularity of freemium apps.



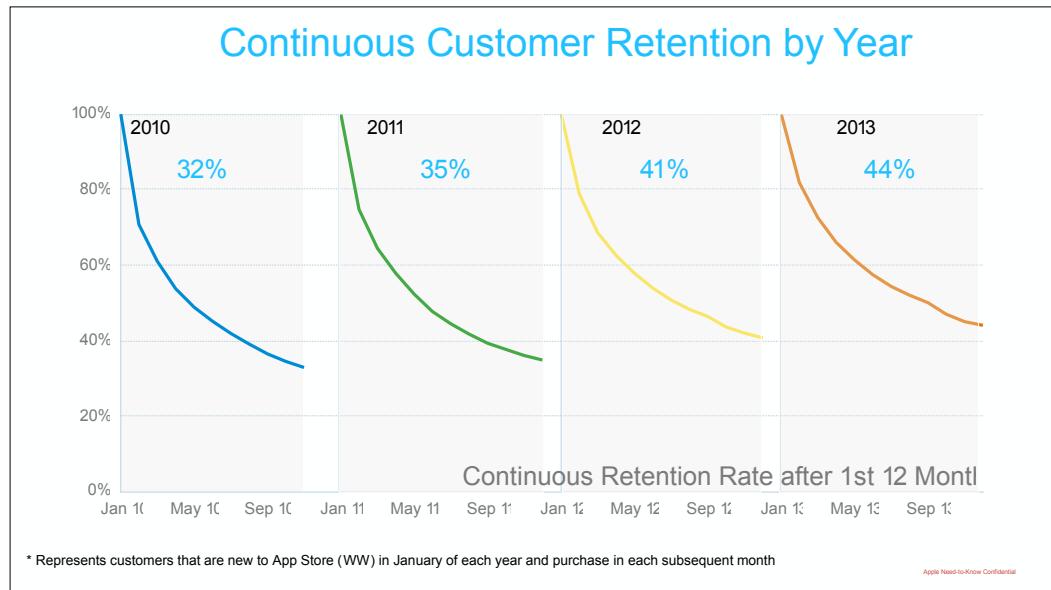
Take-Away:

- Customer retention is increasing year-over-year, up to 70% after the first 9 months in 2013



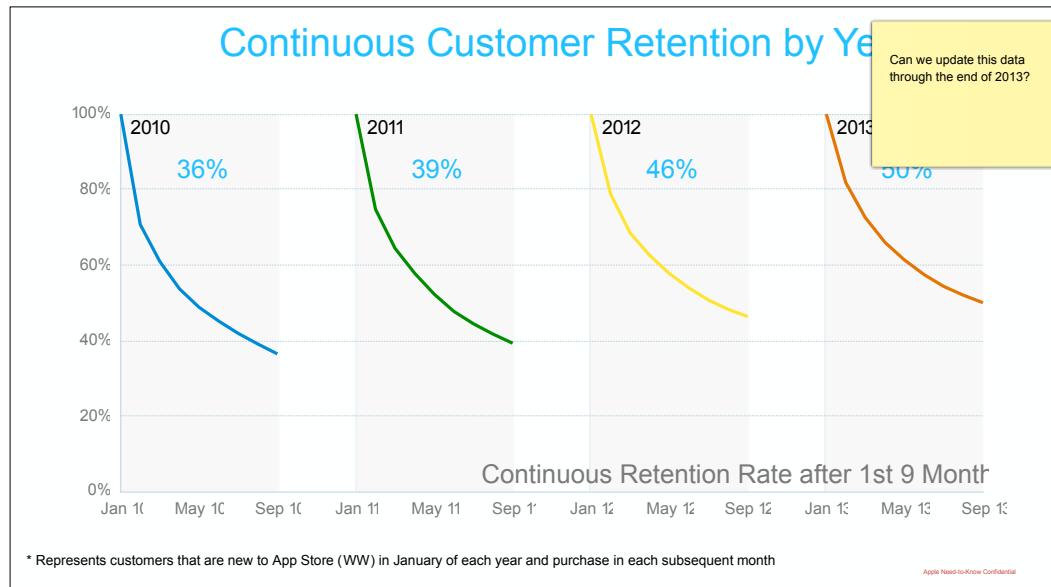
Take-Away:

- Customer retention is increasing year-over-year, up to 70% after the first 9 months in 2013



Take-Aways:

- 1) Continuous customer retention, meaning the number of customers that purchased every month after first activating in the store, is also up year-over-year.
- 2) This past year 50% of the customers that purchased in January purchased in each of the following 9 months



Take-Aways:

- 1) Continuous customer retention, meaning the number of customers that purchased every month after first activating in the store, is also up year-over-year.
- 2) This past year 50% of the customers that purchased in January purchased in each of the following 9 months

Top Developers

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Top Developers' Share of Total Billings



Top 1000 Developers



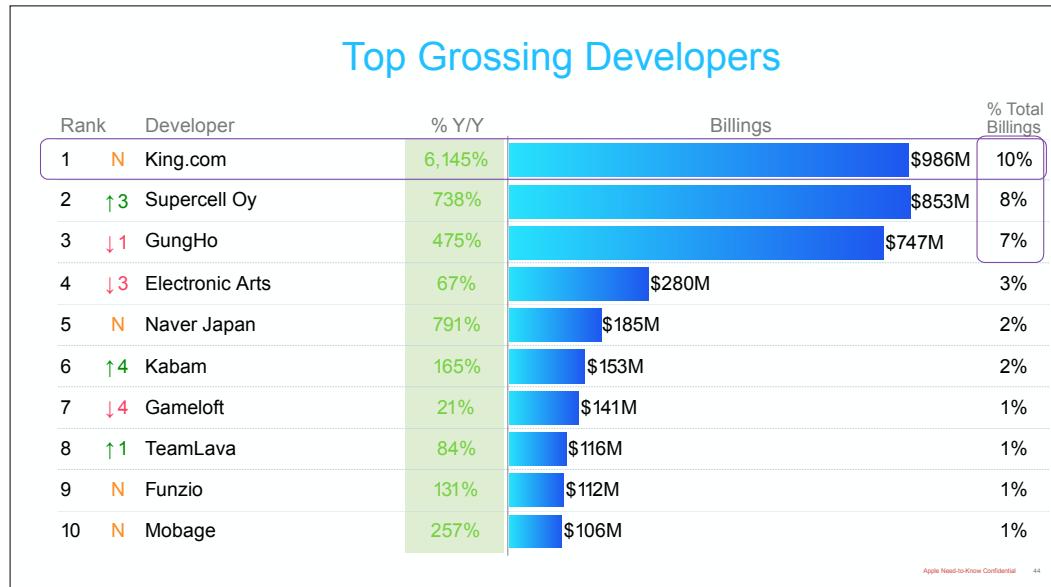
Top 100 Developers



Top 10 Developers

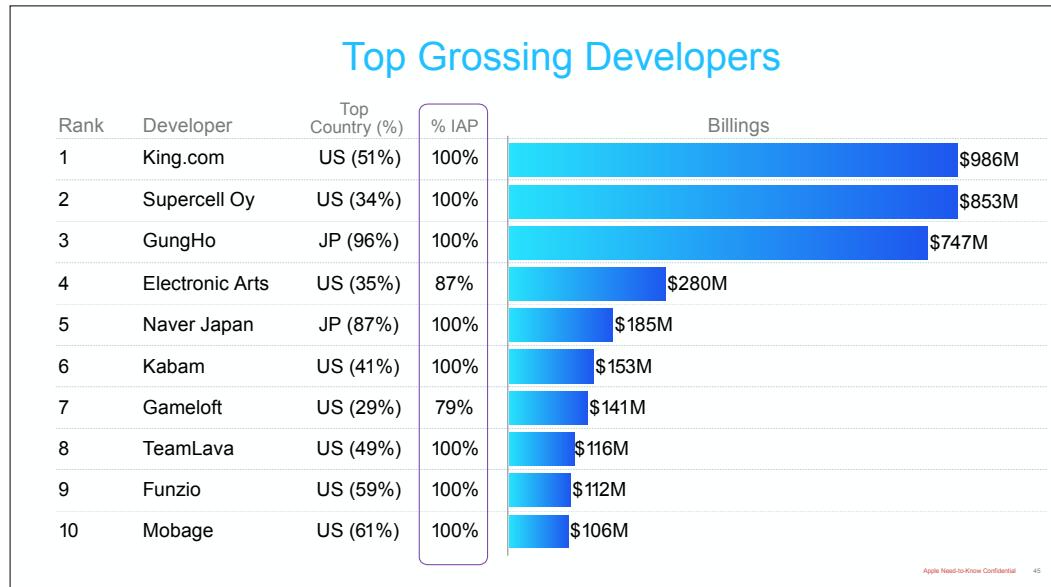
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PX-2217.53



Notes:

- 1) The top 3 developers generated 23% of total App Store billings for the year.
- 2) King saw the most growth of any developer in the store, with FY billings that were more than 400X its 2012 billings.



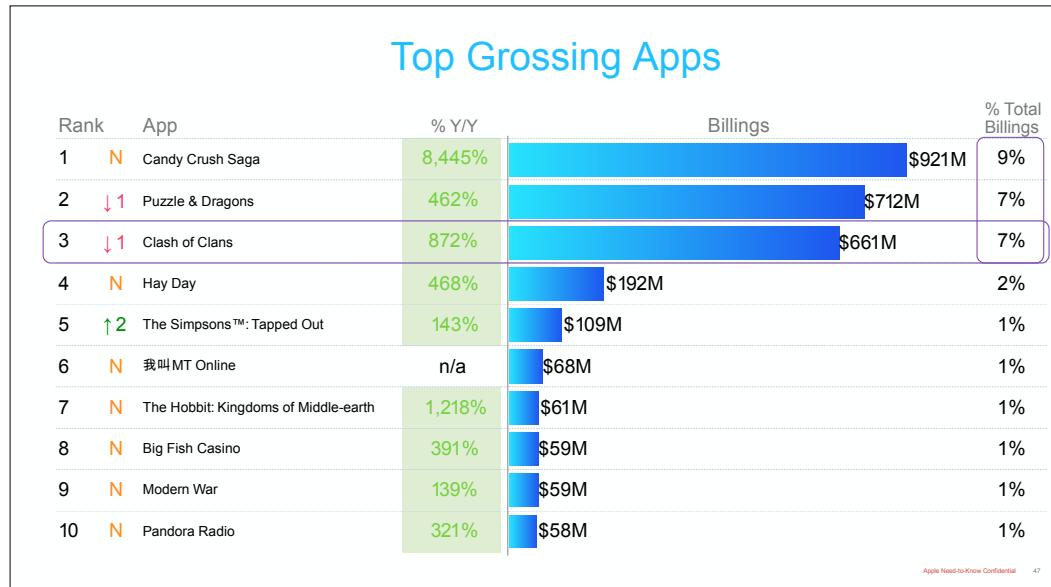
NOTES:

- 1) All the developers in the top 10 earned the vast majority of their billings from IAP, and 7 out of the top 10 earned 100% of their billings from IAP.

Top Apps

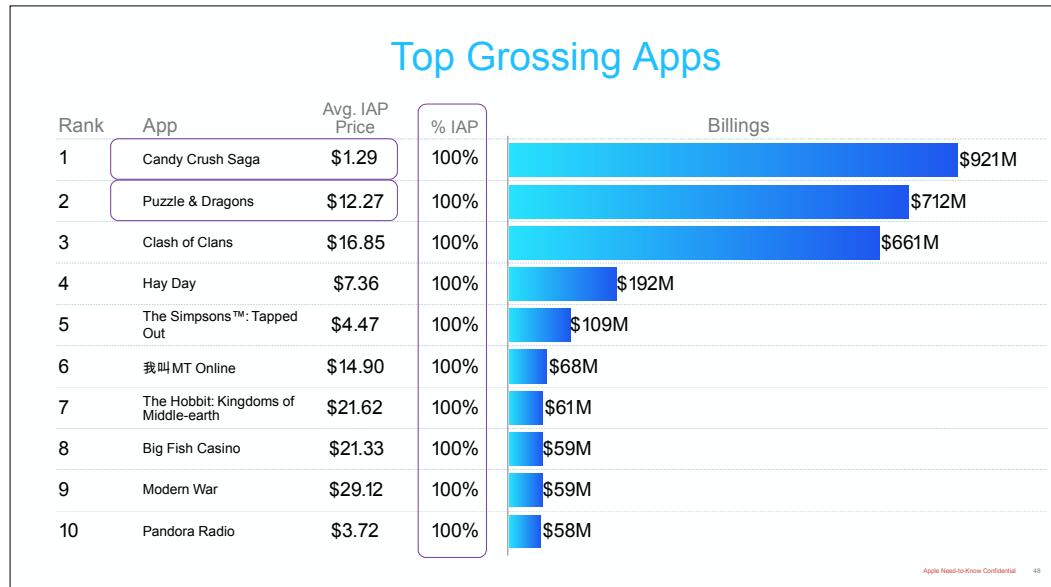
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NOTES:

- 1) 23% of the billings in the store came from 3 games.
- 2) Candy Crush saw the highest growth in billings, with 8,445% growth over the prior year.



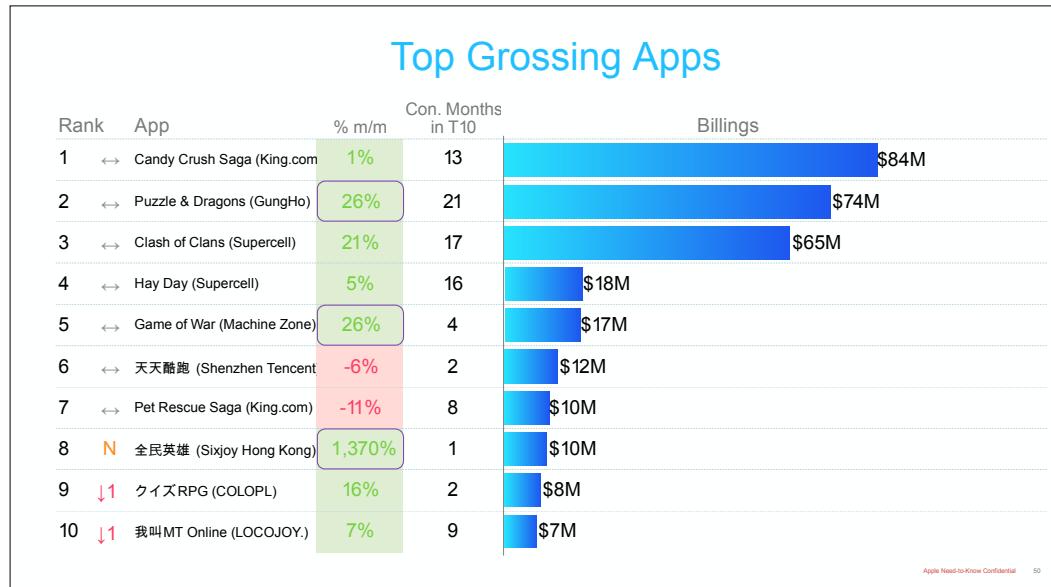
NOTES:

- 1) 9 out of the top 10 apps earned 100% of their billings from IAP. Minecraft was the only exception.
- 2) You'll notice that two of the most successful freemium titles, Candy Crush Saga and Clash of Clans, have very different average price points for their in-app purchases. That insight has led us to do some additional research related to games.

Top Apps December

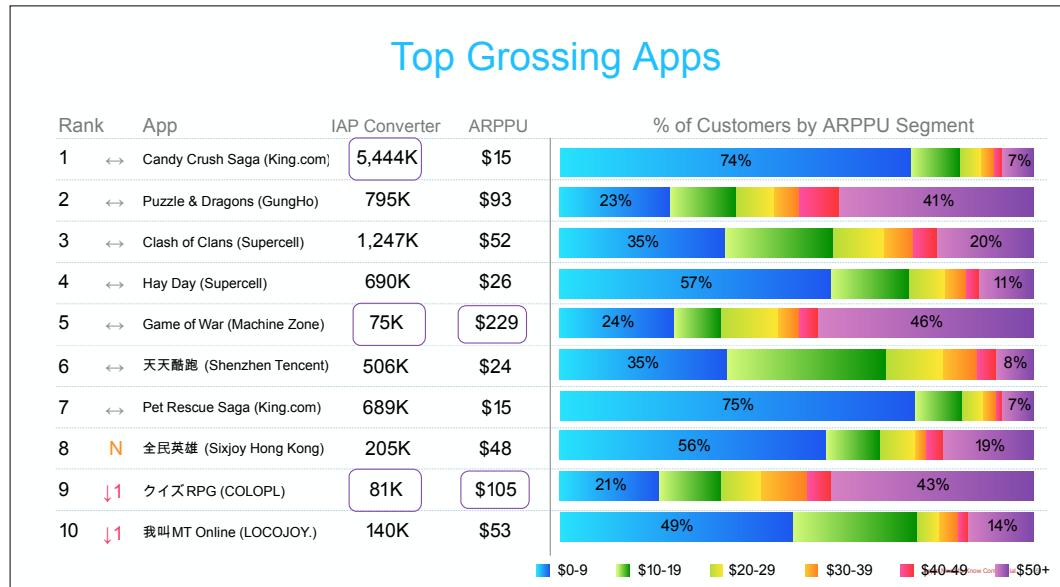
Apple Need-to-Know Confidential 49

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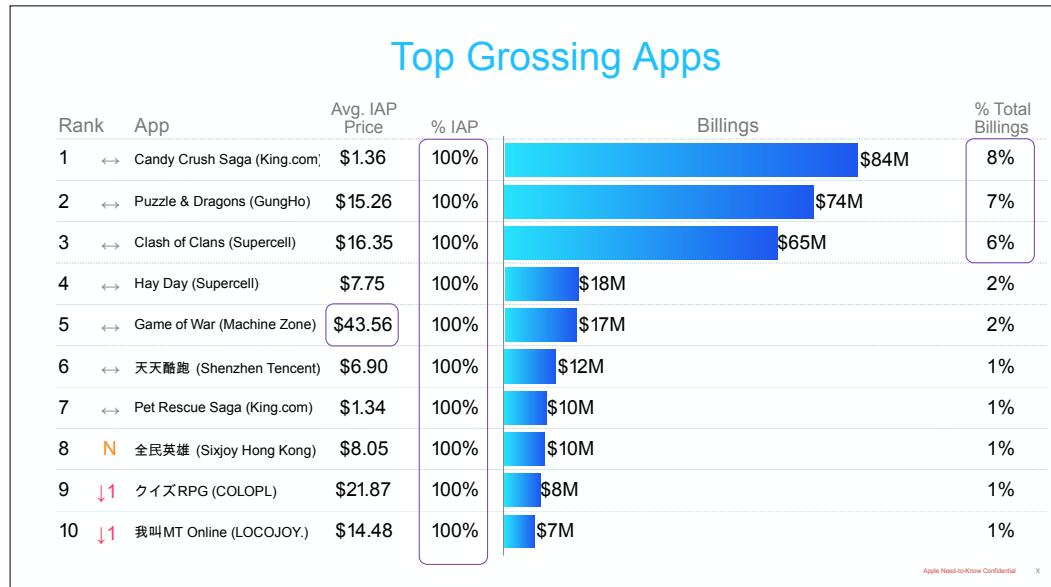


TAKE-AWAYS:

- Both Candy Crush and Clash of Clans saw decreases in billings month over month
- Almost all of the other titles saw an increase in billings, with The Simpsons: Tapped Out growing the most as a % month over month due to its Halloween update and promotion

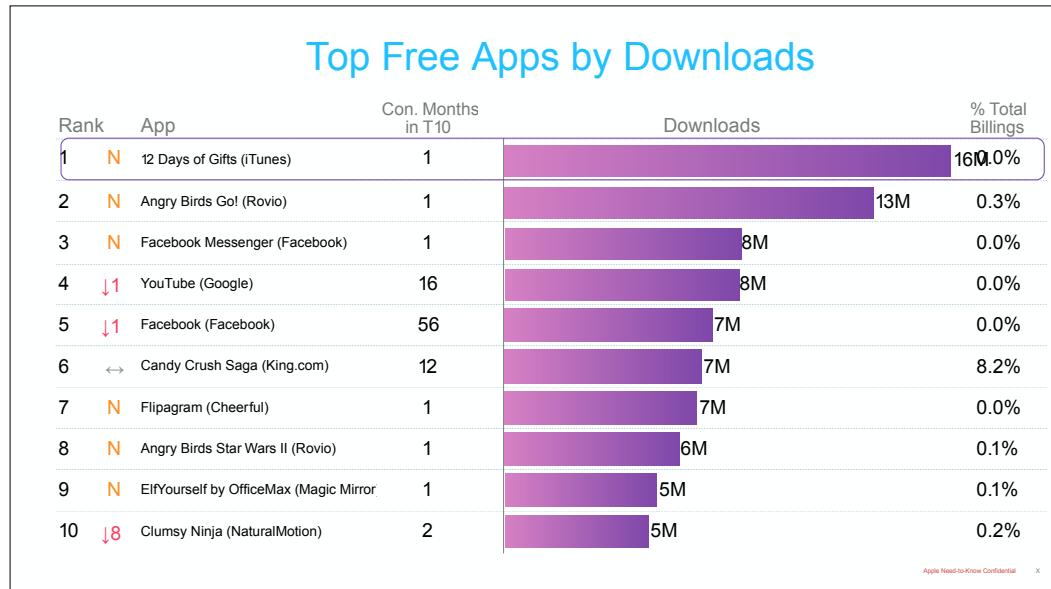


TAKE-AWAYS:



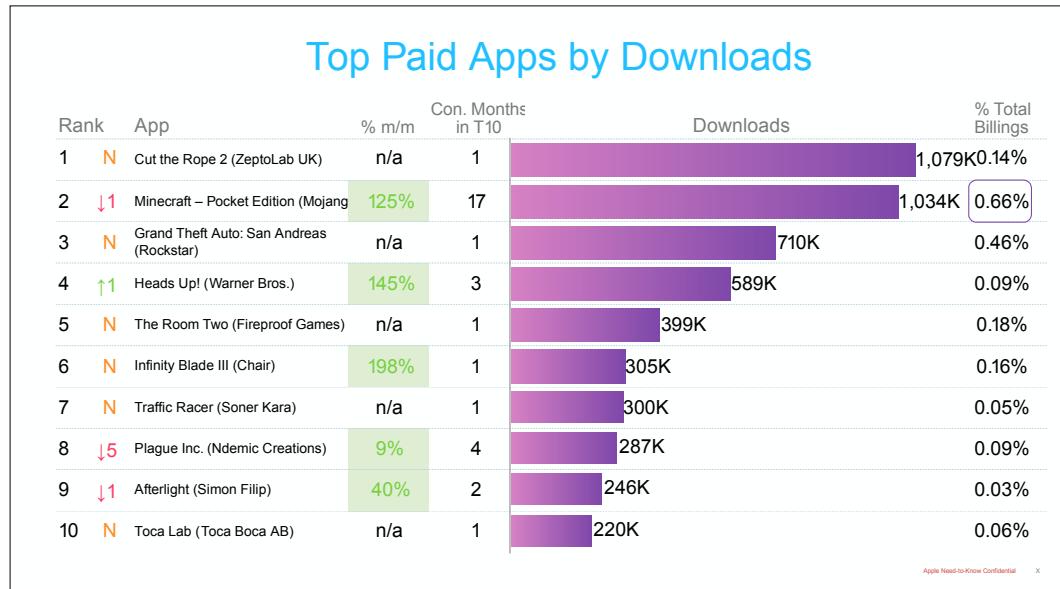
TAKE-AWAYS:

- The top 3 games by billings accounted for almost 21%
- Every app in the top 10 receives all of its billings from IAP
- Note that Game of War, which was one of the fastest growing games by billings last month, had an average IAP price of almost \$40.



TAKE-AWAYS:

- BBM was the free app with the highest number of downloads in October. It saw a drastic increase in downloads over Sept, which is the month it first launched.
- Candy Crush was the only free app that is in the top 10 for billings and downloads



TAKE-AWAYS:

PX-2217.64

Top Apps by Movement					
Top 10 New Apps by Billings			Top 10 Existing Apps by Billings Growth		
	Avg. Daily	% Total		% m/m	Billings % Total
天天飞车	\$325K	0.48%	Band Stars	11,383%	\$260K 0.02%
Grand Theft Auto: San Andreas	\$177K	0.45%	4 2 8 ~封鎖された渋谷で~	9,177%	\$138.8K 0.01%
ドラゴンクエスト VIII	\$131K	0.31%	Sonic the Hedgehog 2 (International)	6,099%	\$104.2K 0.01%
The Room Two	\$73K	0.18%	Hidden Objects: Mystery Crimes	5,697%	\$347.4K 0.03%
Cut the Rope 2	\$60K	0.14%	Santa Tracker - North Pole	3,448%	\$91.4K 0.01%
苍穹之剑	\$61K	0.13%	Command Center 2.0	3,252%	\$46.6K 0.00%
Walking Dead: The Game - S2	\$45K	0.08%	GramPro Stats for Instagram	3,066%	\$232K 0.02%
LEGO® Star Wars™: ワールドサッカーコレクショ	\$36K	0.07%	人人秀舞	2,344%	\$227.4K 0.02%
~	\$26K	0.06%	Dark District	2,190%	\$23.2K 0.00%
Toca Lab	\$27K	0.06%	ジャンプLIVE	2,138%	\$78.3K 0.01%
Sonic the Hedgehog 2			Sonic the Hedgehog 2		

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AYMAN:

- Rank by % m/m (with a \$ or downloads threshold) --> We need to determine an appropriate threshold for each of these categories. I want to show apps that aren't necessarily in the top 50 but which are relevant.
- % Total = % Total Billings for All (We can discuss this)

Top New Apps by Movement

Top 10 by Billings

	Avg. Daily	% Total \$
天天飞车	\$325K	0.48%
Grand Theft Auto: San Andreas	\$177K	0.45%
ドラゴンクエスト VIII 空と海と大地と 时空と魔界と	\$131K	0.31%
The Room Two	\$73K	0.18%
Cut the Rope 2	\$60K	0.14%
苍穹之剑	\$61K	0.13%
Walking Dead: The Game - S2	\$45K	0.08%
LEGO® Star Wars™:	\$36K	0.07%
ワールドサッカーコレクション S	\$26K	0.06%
Toca Lab	\$27K	0.06%

Top 5 by Paid Downloads

	Avg. Daily	% Total \$
Cut the Rope 2	43K	0.14%
Grand Theft Auto: San Andreas	25K	0.45%
The Room Two	15K	0.18%
Survival Games - Mine Mini Game With Minecraft Skin Exporter (PC Edition) & Multiplayer	14K	0.02%
Toca Lab	9K	0.06%

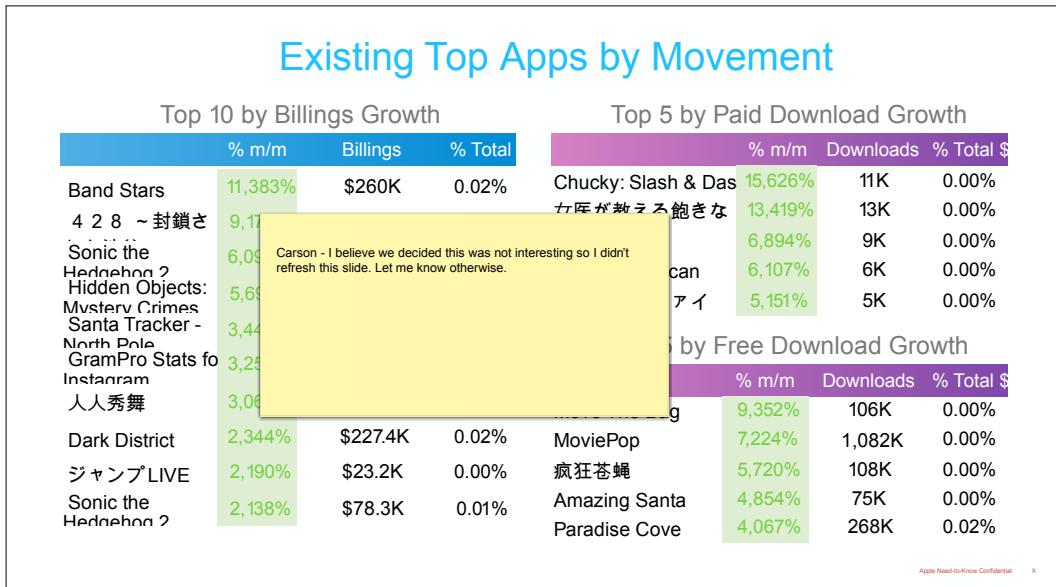
Top 5 by Free Downloads

	Avg. Daily	% Total \$
12 Days of Gifts	811K	0.00%
天天飞车	776K	0.48%
爸爸去哪儿手机游戏	278K	0.00%
LEGO® Star Wars™: The Complete Saga	257K	0.07%
iTube FREE - Playlist Management	151K	0.00%

Apple Need-to-Know Confidential X

AYMAN:

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- % Total = % Total Billings for All (We can discuss this)



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PX-2217.68